

Substitute for Form PTO 1449

INFORMATION DISCLOSURE STATEMENT BY APPLICANT			Complete if Known		
SUPPLEMENTAL <i>(use as many sheets as necessary)</i>			Application No.	09/944,676	
			Filing Date	08/31/2001	
			First Named Inventor	Burgin, Daniel	
			Art Unit	3714	
			Examiner Name	Mosser, Kathleen Michele	
Sheet	1	of	3	Attorney Docket No.	116215-0538115

U.S. PATENT DOCUMENTS					
Examiner initials	Cite No.	DOCUMENT NUMBER	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind code ² (if known)			

FOREIGN PATENT DOCUMENTS					
Examiner initials	Cite No.	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Country Code ³ -Number ⁴ -Kind code ⁵ (if known)			
		None			T ⁶

OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS					
Examiner initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published			T ⁶
		None			

CONVERGYS CROSS REFERENCES					
Examiner initials	Cite No.				
		U.S. Application Serial No. 08/651,422 filed 05/22/1996; Cook (US Patent No. 5,727,950)			
		U.S. Application Serial No. 09/042,528 filed 03/16/1998; Cook (US Patent No. 6,201,948)			
		U.S. Application Serial No. 09/467,378 filed 12/21/1999; Schroeder (US Patent No. 6,760,727)			
		U.S. Application Serial No. 09/559,837 filed 04/26/2000; Schroeder (US Patent No. 6,829,348)			
		U.S. Application Serial No. 09/593,795 filed 06/14/2000; Pirasteh (US Patent No. 7,076,032)			

EXAMINER SIGNATURE _____

DATE CONSIDERED _____

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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Sheet	2	of	3	Attorney Docket No.
				11602150538115

1	U.S. Application Serial No. 09/944,836 filed 08/31/2001; Burgin (US 2002-0145628 A1)
2	Information Disclosure Statement dated 11/09/2001 for U.S. Application Serial No. 09/944,836
3	Information Disclosure Statement dated 04/23/2002 for U.S. Application Serial No. 09/944,836
4	Information Disclosure Statement dated 10/23/2002 for U.S. Application Serial No. 09/944,836
5	Information Disclosure Statement dated 10/29/2002 for U.S. Application Serial No. 09/944,836
6	Information Disclosure Statement dated 08/15/2003 for U.S. Application Serial No. 09/944,836
7	Office Action dated 01/04/2005 for U.S. Application Serial No. 09/944,836
8	Office Action dated 07/21/2004 for U.S. Application Serial No. 09/944,836
9	Information Disclosure Statement dated 10/24/2005 for U.S. Application Serial No. 09/944,836
10	Office Action dated 12/15/2005 for U.S. Application Serial No. 09/944,836
11	Information Disclosure Statement dated 12/08/2005 for U.S. Application Serial No. 09/944,836
12	Information Disclosure Statement dated 03/17/2006 for U.S. Application Serial No. 09/944,836
13	Office Action dated 08/24/2006 for U.S. Application Serial No. 09/944,836
14	Information Disclosure Statement dated 12/21/2007 for U.S. Application Serial No. 09/944,836
15	Office Action dated 01/03/2008 for U.S. Application Serial No. 09/944,836
16	U.S. Application Serial No. 09/945,032 filed 08/31/2001; Burgin (US 2002-0147848 A1)
17	Information Disclosure Statement dated 11/08/2001 for U.S. Application Serial No. 09/945,032
18	Information Disclosure Statement dated 04/23/2002 for U.S. Application Serial No. 09/945,032
19	Information Disclosure Statement dated 10/23/2002 for U.S. Application Serial No. 09/945,032
20	Information Disclosure Statement dated 08/15/2003 for U.S. Application Serial No. 09/945,032
21	Office Action dated 12/10/2004 for U.S. Application Serial No. 09/945,032
22	Office Action dated 08/09/2005 for U.S. Application Serial No. 09/945,032
23	Information Disclosure Statement dated 10/31/2005 for U.S. Application Serial No. 09/945,032
24	Office Action dated 12/22/2005 for U.S. Application Serial No. 09/945,032
25	Information Disclosure Statement dated 03/24/2006 for U.S. Application Serial No. 09/945,032
26	Office Action dated 06/07/2006 for U.S. Application Serial No. 09/945,032
27	U.S. Application Serial No. 11/198,934 filed 08/05/2005; Claridge
28	Information Disclosure Statement dated 08/05/2005 for U.S. Application Serial No. 11/198,934
29	Information Disclosure Statement dated 07/06/2006 for U.S. Application Serial No. 11/198,934
30	Information Disclosure Statement dated 11/13/2007 for U.S. Application Serial No. 11/198,934
31	Information Disclosure Statement dated 12/21/2007 for U.S. Application Serial No. 11/198,934
32	U.S. Application Serial No. 11/565,702 filed 12/01/2006; Coy
33	Information Disclosure Statement dated 09/26/2007 for U.S. Application Serial No. 11/565,702
34	U.S. Application Serial No. 11/749,983 filed 05/17/2007; Birch
35	Information Disclosure Statement dated 11/13/2007 for U.S. Application Serial No. 11/749,983

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Sheet	3	of	3	Attorney Docket No.	1160215-0538115
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36	U.S. Application Serial No. 11/751,851 filed 05/22/2007; Naik
37	Information Disclosure Statement dated 11/13/2007 for U.S. Application Serial No. 11/751,851
38	U.S. Application Serial No. 11/751,976 filed 05/22/2007; Naik
39	Information Disclosure Statement dated 11/13/2007 for U.S. Application Serial No. 11/751,976
40	U.S. Provisional Application 60/146,515 filed 07/30/1999; Schroeder
41	PCT/US02/10727 filed 04/05/2002; Burgin, (WO 02/082294 A1)

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